## TOBACCO SETTLEMENT PROGRAM

### **UPMC** Lititz

Tobacco Settlement Payment Data Year 2026

November 2025



Commonwealth of Pennsylvania Department of the Auditor General

Timothy L. DeFoor • Auditor General



# Commonwealth of Pennsylvania Department of the Auditor General Harrisburg, PA 17120-0018 Facebook: Pennsylvania Auditor General Twitter: @PAAuditorGen www.PaAuditor.gov

TIMOTHY L. DEFOOR AUDITOR GENERAL

November 20, 2025

Mr. Ronald Struckus Director of Reimbursement UPMC Central PA Region 409 South 2<sup>nd</sup> Street, Suite 4E Harrisburg, PA 17104

Re: UPMC Lititz

Dear Mr. Struckus:

The Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq., mandated the Department of Human Services (DHS) to make payments to hospitals for a portion of uncompensated care services provided by these facilities. Hospitals that qualify can receive payments using either an uncompensated care approach or an extraordinary expense approach. The uncompensated care approach is based on the hospital's uncompensated care score. The uncompensated care score is determined by using three-year averages from five main data elements (for a total of fifteen data elements). These data elements are uncompensated care costs, net patient revenues, Medicare supplemental security income (Medicare SSI) days, Medical Assistance (MA) days and total inpatient days. The extraordinary expense approach is based on the total costs of the qualified claims. Qualified claims are those claims in which the cost of the claim exceeds twice the average cost of all claims for that particular facility and for which the hospital provided inpatient services to an uninsured patient.

Upon request from DHS, we developed procedures to be performed for each facility that may be eligible to receive a payment for the provision of uncompensated care services to determine the eligibility of reported claims and the accuracy of days data reported by the facility. DHS agreed that the procedures were appropriate to meet its needs and approved the procedures. We obtained records from UPMC Lititz (facility) and performed the established procedures to substantiate the claims data and days data it submitted to the Pennsylvania Health Care Cost Containment Council (PHC4) and DHS, respectively.<sup>1</sup>

<sup>&</sup>lt;sup>1</sup> This engagement was not required to be and was not conducted in accordance with professional auditing or attestation standards.

The purpose of this engagement was to determine whether this facility reported any potentially eligible extraordinary expense claims for the fiscal year ended June 30, 2024 and, if so, verify whether corresponding patients were uninsured and the facility received no compensation from third party payers such as Medicare, Medicaid, or Blue Cross. Payments made by the patients themselves toward their financial obligations may have reduced the allowable costs of the respective claim when determining eligibility. We also determined whether this facility could substantiate total inpatient days and total MA days as reported on its submitted MA-336 cost reports, if filed with DHS, for the fiscal year ended June 30, 2023. We obtained computer processed data from the facility (i.e. account notes and billing information for claims and census reports for days) to determine the eligibility of reported claims and the accuracy of days data reported by the facility. Because of the extensive amount of time that would be required to visit the facility and perform procedures to evaluate the reliability of this data in the facility's information system, DHS management stated that the performance of such procedures is not necessary to meet DHS' needs. As such, we have classified this computer processed data as data of undetermined reliability.

The results of our procedures are as follows:

#### **For Reported Claims:**

Based on the PHC4 claims database for the fiscal year ended June 30, 2024, the facility reported 24 potentially eligible extraordinary expense claims. The results of our procedures disclosed that five of the 24 reported potentially eligible extraordinary expense claims met the criteria to qualify as extraordinary expense claims. The chart below details our results and explains any adjustments that your facility should make to the PHC4 Database. Since we determined that five of the 24 reported claims submitted by the facility qualify as extraordinary expense claims, this facility could be eligible for payment under the extraordinary expense method for the 2026 Tobacco Settlement Payment Year.

	Originally	Substantiated	Patient		
	Reported	Total Charges	Payments	Qualify (Yes/No) –	
Claim	Total	Based on	Applied to	Reason for Not	Adjustment(s)
No.	Charges	Account Notes	Account	Qualifying	Needed
1	\$183,190.25	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
					self-pay listing
2	\$142,627.31	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
					self-pay listing
3	\$128,110.30	\$128,110.30	\$0.00	Yes	Not Applicable
4	\$123,102.75	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
					self-pay listing
5	\$121,532.35	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
					self-pay listing

	Originally	Substantiated	Patient		
	Reported	Total Charges	Payments	Qualify (Yes/No) –	
Claim	Total	Based on	Applied to	Reason for Not	Adjustment(s)
No.	Charges	Account Notes	Account	Qualifying	Needed
6	\$120,543.34	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
					self-pay listing
7	\$116,623.72	\$116,623.72	\$0.00	Yes	Not Applicable
8	\$107,751.80	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
					self-pay listing
9	\$107,005.22	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
					self-pay listing
10	\$104,016.95	\$0.00	\$0.00	No – Paid by	Claim should be
	-			Insurance	removed from
					self-pay listing
11	\$101,477.28	\$0.00	\$0.00	No – Paid by the	Claim should be
	•			Patient	removed from
					self-pay listing
12	\$100,463.80	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
					self-pay listing
13	\$93,288.10	\$0.00	\$0.00	No – Paid by the	Claim should be
	. ,	•	·	Patient	removed from
					self-pay listing
14	\$91,388.48	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
					self-pay listing
15	\$87,675.75	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
					self-pay listing
16	\$86,505.50	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
					self-pay listing
17	\$85,413.70	\$85,413.70	\$0.00	Yes	Not Applicable
18	\$77,517.58	\$0.00	\$0.00	No – Paid by the	Claim should be
	, , ,	, -		Patient	removed from
					self-pay listing
19	\$76,898.29	\$76,898.29	\$0.00	Yes	Not Applicable
20	\$74,768.95	\$0.00	\$0.00	No – Paid by the	Claim should be
	. ,	, -		Patient	removed from
					self-pay listing
21	\$70,591.80	\$70,591.80	\$0.00	Yes	Not Applicable

	Originally	Substantiated	Patient		
	Reported	Total Charges	Payments	Qualify (Yes/No) –	
Claim	Total	Based on	Applied to	Reason for Not	Adjustment(s)
No.	Charges	Account Notes	Account	Qualifying	Needed
22	\$70,235.48	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
					self-pay listing
23	\$65,902.70	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
					self-pay listing
24	\$65,855.39	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
					self-pay listing

#### For Total Inpatient Days and Total MA Days:

For the total inpatient days and total MA days for fiscal year ended June 30, 2023, our results are as follows:

For FYE 6/30/23	For FYE 6/30/23 Originally		Explanation of
	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
Total Inpatient Days	10,309	15,280	Reporting Error

For FYE 6/30/23	For FYE 6/30/23 Originally		Explanation of
	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
FFS Days	61	61	Not Applicable

For FYE 6/30/23	Originally	Substantiated	Explanation of
HMO Days	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
Aetna Better Health	9	9	Not Applicable
Amerihealth Caritas	528	528	Not Applicable
UHC Comm Plan -	28	28	Not Applicable
Family			
UPMC For You	392	392	Not Applicable
Geisinger Family	22	22	Not Applicable
Keystone First	2	2	Not Applicable
Health Partners	11	11	Not Applicable
UPMC For You	4	4	Not Applicable
CHIP			
Amerihealth VIP	9	9	Not Applicable
Care			

For FYE 6/30/23	Originally	Substantiated	Explanation of
HMO Days	Submitted Number	Number Based on	Difference
(Continued)	of Days	Source Documents	
Amerihealth Caritas	36	36	Not Applicable
Comm Health			
Choices			
UPMC Community	20	20	Not Applicable
Healthchoices			
Highmark	443	443	Not Applicable
Wholecare Medicaid			
Albright Life	2	2	Not Applicable
Medicaid			

For FYE 6/30/23	Originally	Substantiated	Explanation of
OOS Days	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
New York	1	1	Not Applicable
South Carolina	7	7	Not Applicable
Tennessee	4	4	Not Applicable

PHC4 will contact you with instructions regarding entering adjustments to your facility's originally submitted claims during the self-verification process. The facility's failure to remove any claims identified as not qualifying as extraordinary expense claims from the PHC4 self-pay claims listing during the self-verification process will result in the facility's records in the PHC4 database being inaccurate and DHS concluding that the facility is ineligible for payment under the extraordinary expense method. In addition to completing adjustments in the PHC4 database, any revisions to originally submitted days data on your facility's MA-336 Cost Report should be submitted through the iPACRs system based on the results of our procedures.

We are in the process of conducting engagements for all facilities that are potentially eligible for a 2026 Tobacco Settlement subsidy entitlement payment. After all the engagements are completed, we will prepare for DHS' use a report detailing the results of all of our engagements.

DHS will use each hospital's verified PHC4 database and revised MA-336 Cost Report to pull reported claims and number of days to calculate this facility's eligibility to receive, and if deemed eligible, its subsidy entitlement under both the extraordinary expense and uncompensated care methods. If eligible under both methods, DHS will allow the facility to choose the method to be used to calculate the facility's 2026 Tobacco Settlement subsidy entitlement payment. DHS establishes the date that these payments will be distributed to all eligible hospitals.

As a reminder, this facility was to submit, by October 31, 2025, any claims coded as having Medicare, Medicaid, or any other insurance when submitted to the PHC4 for the fiscal year ended June 30, 2024, which the facility believed qualified as self-pay claims, and which had total charges above the facility's threshold of \$64,025.47; we refer to these types of claims as "additional claims." As of October 31, 2025, UPMC Lititz submitted one additional claim. For facilities that submitted additional claims, we will send the results of our procedure to each respective hospital.

We thank the staff of UPMC Central PA Region for the cooperation extended to us during the course of our engagement. If you have any questions, please feel free to contact the Bureau of County Audits – Hospital and Tobacco Division at 717-787-1159.

6

Sincerely,

Timothy L. DeFoor Auditor General

Timothy L. Detool

## UPMC LITITZ REPORT DISTRIBUTION 2026 TOBACCO SETTLEMENT PAYMENT DATA

#### This report was initially distributed to:

Ms. Sally Kozak

Deputy Secretary Office of Medical Assistance Programs Department of Human Services

Mr. R. Dennis Welker

Special Audit Services Bureau of Audits Office of the Budget

Mr. David Bryan

Manager Audit Resolution Department of Human Services

Mr. Ronald Struckus

Director of Reimbursement UPMC Central PA Region

Ms. Frances Voelker

Senior Director of Revenue Cycle UPMC Health System

Ms. Patricia Devlin

Director of Revenue Cycle UPMC Health System

**Ms. Christine Gonzalez** 

Team Lead, Revenue Cycle UPMC Health System

Mr. Alexander Matolyak

Director

Division of Audit and Review Department of Human Services

Ms. Tina Long

Director

Bureau of Financial Operations Department of Human Services

Ms. Erica Eisenacher

**HSPS** 

Bureau of Fiscal Management Department of Human Services

Ms. Lisa Blystone

Senior Reimbursement Analyst UPMC Central PA Region

Ms. Lyndee Lavrinc

Manager of Revenue Cycle UPMC Health System

Ms. Leah Sherman

Manager, Reimbursement UPMC Health System

This report is a matter of public record and is available online at <a href="www.PaAuditor.gov">www.PaAuditor.gov</a>. Media questions about the report can be directed to the Pennsylvania Department of the Auditor General, Office of Communications, 231 Finance Building, Harrisburg, PA 17120; via email to: <a href="mailto:news@PaAuditor.gov">news@PaAuditor.gov</a>.