EXAMINATION REPORT

Pennsylvania Liquor Control Board

Fine Wine and Good Spirits

Store 1529

855 East Baltimore Pike
Kennett Square, Pennsylvania 19348
For the Period
April 10, 2025 to June 24, 2026

September 2026

Commonwealth of Pennsylvania
Department of the Auditor General

Timothy L. DeFoor • Auditor General

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TIMOTHY L. DEFOOR
AUDITOR GENERAL

The Honorable Darrell Clarke, Chairman
Pennsylvania Liquor Control Board
518 Northwest Office Building
Harrisburg, PA 17124

Dear Chairman Clarke:

We have performed an examination of Fine Wine and Good Spirits Store 1529, Chester County, District 1-04, operated by the Pennsylvania Liquor Control Board (PLCB). We examined store operations for the period April 10, 2025 to June 24, 2026.

This report presents the results of the Department of the Auditor General's examination of store operations under the jurisdiction of the Pennsylvania Liquor Control Board (PLCB). The examination was conducted under statutory authority provided under 47 P.S. § 3-306 of the Pennsylvania Liquor Code.

This examination was conducted only to the extent that we considered necessary to determine if the wine and spirits store operated in compliance with PLCB operating procedures. The examination was not conducted, nor was it required to be, in accordance with professional auditing or attestation standards.

Our examination included:

- Conducting a physical inventory count for a selection of liquor codes and comparing our results to the store's perpetual inventory records to determine whether inventory variances exceed 1% of the value examined;

- Reviewing deposits, consisting of cash and checks deposited manually and credit and debit card receipts deposited electronically, to determine whether deposits were appropriately accounted for and agreed with PLCB financial records;

- Reviewing Clerk Performance Reports, Ad Hoc Reports, Shipment Invoices, and Transfer Reports to determine the store's compliance with PLCB internal controls;

- Performing a count of all cash on hand to determine whether the store's cash on hand agrees with supporting store documents and bank records, and verifying whether the total store operating fund charged to the store agrees with the amount provided by the PLCB;

- Performing tests of Licensee Sales, Tax-Exempt Sales, Minor Challenges, System Prices, Register Voids, Register Deposits, and Breakage/Adjustment Controls to determine whether store operations were in compliance with PLCB operating procedures;

- Selecting liquor codes and verifying that the sales price in the store system agrees to the PLCB's approved price list; and,

- Locating and verifying that all PLCB capital assets are present at the store and comparing our results to the PLCB fiscal year asset equipment list for accuracy.

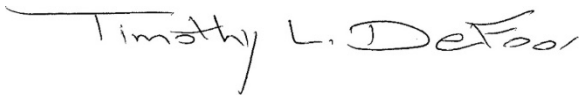
The results of our examination found that Fine Wine and Good Spirits Store 1529 operated in compliance with all PLCB operating procedures falling within the scope of our examination, except as noted in the following finding and discussed later in this report. This matter was discussed with appropriate personnel and is intended to assist you in improving internal controls.

Finding – Inventory Discrepancy Exceeding 1% of the Value Examined

We would like to thank store management for their cooperation extended to us during the conduct of the examination.

If you have any questions concerning this report, please contact the Bureau of Liquor Control Audits at (717) 783-1236.

Sincerely,



Timothy L. DeFoor
Auditor General
August 28, 2026

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BACKGROUND

The Pennsylvania Liquor Control Board (PLCB) operates a diverse network of retail and wholesale distribution facilities across the Commonwealth, including Premium Collection Stores, One-Stop/Supermarket Stores, Taste & Learn Stores, Lottery Locations, Wholesale Stores/Licensee Service Centers (LSCs) and an online E-Commerce Store. Each of these store types serves a distinct function – ranging from public retail and licensee fulfillment to education, special product releases, and bulk distribution.

The Department of the Auditor General's authority to examine PLCB store operations is derived from Section 306 of the Pennsylvania Liquor Code (47 P.S. § 3-306).

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA LIQUOR CONTROL BOARD
FINE WINE AND GOOD SPIRITS STORE 1529
FINDING AND RECOMMENDATION

Finding – Inventory Discrepancy Exceeding 1% of the Value Examined

Condition

A random sample count of 60 liquor codes, comprised of 4,695 units valued at $155,338.05, was performed on June 25, 2026. We compared PLCB perpetual inventory records for the 60 liquor codes to actual inventory on hand and found a net unit difference of 70 with a net retail value difference of $1,905.30. These discrepancies had an error rate of 1.22%, which was greater than our threshold of 1% of the value examined. The perpetual inventory records and the actual inventory count matched 43 codes; however, the following 17 codes had discrepancies between the actual inventory and the perpetual inventory records:

Discrepant Code Item Number	Physical Count	Perpetual Inventory	Difference	Retail Cost Per Unit	Total Value
1	273	285	(12)	$25.99	($311.88)
2	418	426	(8)	$37.99	($303.92)
3	147	149	(2)	$15.99	($31.98)
4	517	519	(2)	$9.99	($19.98)
5	120	122	(2)	$16.99	($33.98)
6	158	159	(1)	$13.99	($13.99)
7	5	4	1	$50.99	$50.99
8	8	7	1	$14.99	$14.99
9	83	82	1	$52.99	$52.99
10	86	85	1	$27.99	$27.99
11	187	186	1	$19.99	$19.99
12	173	172	1	$19.99	$19.99
13	71	69	2	$29.99	$59.98
14	167	165	2	$19.99	$39.98
15	93	91	2	$29.99	$59.98
16	111	104	7	$44.99	$314.93
17	232	208	24	$21.99	$527.76

During examination of breakage and adjustments reports, we found eight of the 17 discrepant inventory items noted above were the same codes adjusted between February 1, 2026, and April 30, 2026, as illustrated below:

Finding – (Continued)

Discrepant Code Item Number	Code	Reason Code	Description	Units	Date
1	2153	123	Pushed cork, loose or leaky cap, broken closure or spout	-1	4/22/26
2	6152	87	Stock in	8	2/25/26
4	100026071	101	Breakage by store employee	-1	3/9/26
5	5409	87	Stock In	2	2/25/26
9	6479	87	Stock In	5	4/7/26
11	98603	88	Stock Out	-1	2/24/26
11	98603	122	Defective container with contents intact or unsaleable accessories	-1	4/25/26
14	96233	88	Stock Out	-2	2/24/26
16	100053676	88	Stock Out	-7	2/27/26
16	10053676	143	Transfer (Lab/Wine Tasting)	-1	4/2/26

An error or inaccuracy with these adjustments could have contributed to the discrepancies noted above.

On June 25, 2026, PLCB management was notified of the differences between actual inventory and the PLCB's perpetual inventory records so that PLCB could investigate the differences and make appropriate adjustments to its inventory records.

Finding – (Continued)

Criteria

The PLCB Standard Operating Procedure (SOP) and Job Aids for Inventory Management establishes procedures that require stores management to receive, maintain, and record accurate perpetual inventory records. The following criteria provides guidance for store inventory management:

> SOP titled **Direct Store Delivery (DSD) Receiving at Store** states the purpose is to support the Retail Operations team when using Oracle systems to complete the Direct Store Delivery (DSD) process.
>
> Job Aid titled **Ad Hoc Stock Count in Store Operations Cloud Service (SOCS)** states the purpose is to outline how to conduct Ad Hoc stock counts using Oracle Retail SOCS on the mobile scanner.
>
> SOP titled **Inventory Adjustments** is to ensure inventory is accurate and managed inventory must be corrected as soon as a discrepancy is noticed.

Cause

Contributing factors include but are not limited to possible errors in inventory management, and theft. Manager will continue to address concerns through AdHoc.

Effect

Unacceptable inventory discrepancies demonstrate an inability to properly manage PLCB merchandise, reduce the ability of the Board to accurately maintain records of profit and loss, and may result in a reduction in PLCB revenue.

Recommendation

We recommend that the store management investigate this situation and take whatever action it deems necessary to bring inventory discrepancies within the parameters established by the Board.

Management Response

The general manager agreed with the finding.

Examiner's Conclusion

Compliance may be subject to verification in the next examination.

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA LIQUOR CONTROL BOARD
FINE WINE AND GOOD SPIRITS STORE 1529
REPORT DISTRIBUTION LIST

This report was initially distributed to the following:

The Honorable Darrell Clarke
Chairman
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Assistant Director
PLCB Audit Services Division/Bureau of Audits
Pennsylvania Office of the Budget

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Pennsylvania Liquor Control Board

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