# **EXAMINATION REPORT**

# Pennsylvania Liquor Control Board Fine Wine and Good Spirits Store 0801

2323 North Elmira Street
Sayre, Pennsylvania 18840
For the Period
September 13, 2024 to October 1, 2025

November 2025



Commonwealth of Pennsylvania Department of the Auditor General

Timothy L. DeFoor • Auditor General



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TIMOTHY L. DEFOOR AUDITOR GENERAL

The Honorable Darrell Clarke, Chairman Pennsylvania Liquor Control Board 518 Northwest Office Building Harrisburg, PA 17124

#### Dear Chairman Clarke:

We have performed an examination of Fine Wine and Good Spirits Store 0801, Bradford County, District 2-04, operated by the Pennsylvania Liquor Control Board (PLCB). We examined store operations for the period September 13, 2024 to October 1, 2025.

This report presents the results of the Department of the Auditor General's examination of store operations under the jurisdiction of the Pennsylvania Liquor Control Board (PLCB). The examination was conducted under statutory authority provided under 47 P.S. § 3-306 of the Pennsylvania Liquor Code.

This examination was conducted only to the extent that we considered necessary to determine if the wine and spirits store operated in compliance with PLCB operating procedures. The examination was not conducted, nor was it required to be, in accordance with professional auditing or attestation standards.

#### Our examination included:

- Conducting a physical inventory count for a selection of liquor codes and comparing our results to the store's perpetual inventory records to determine whether inventory differences in excess of \$200 in value exists for these codes;
- Reviewing deposits, consisting of cash and checks deposited manually and credit and debit card receipts deposited electronically, to determine whether deposits were appropriately accounted for and agreed with PLCB financial records;
- Reviewing Clerk Performance Reports, Ad Hoc Reports, Shipment Invoices, and Transfer Reports to determine the store's compliance with PLCB internal controls;

- Performing a count of all cash on hand to determine whether the store's cash on hand agrees
  with supporting store documents and bank records, and verifying whether the total store
  operating fund charged to the store agrees with the amount provided by the PLCB;
- Performing tests of Licensee Sales, Tax-Exempt Sales, Minor Challenges, System Prices, Register Voids, Register Deposits, and Breakage/Adjustment Controls to determine whether store operations were in compliance with PLCB operating procedures;
- Selecting liquor codes and verifying that the sales price in the store system agrees to the PLCB's approved price list; and,
- Locating and verifying that all PLCB capital assets are present at the store and comparing our results to the PLCB fiscal year asset equipment list for accuracy.

The results of our examination found that Fine Wine and Good Spirits Store 0801 operated in compliance with all PLCB operating procedures falling within the scope of our examination, except as noted in the following findings and discussed later in this report. These matters were discussed with appropriate personnel and are intended to assist you in improving internal controls.

Finding No. 1 – Tax-Exempt Sales - Improper Documentation

Finding No. 2 - Tax-Exempt Sales - Incorrect Classification

We would like to thank store management for their cooperation extended to us during the conduct of the examination.

If you have any questions concerning this report, please contact the Bureau of Liquor Control Audits at (717) 783-1236.

Sincerely,

Timothy L. DeFoor

Timothy L. Detool

Auditor General

October 31, 2025

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#### **BACKGROUND**

The Pennsylvania Liquor Control Board (PLCB) operates a diverse network of retail and wholesale distribution facilities across the Commonwealth, including Premium Collection Stores, One-Stop/Supermarket Stores, Taste & Learn Stores, Lottery Locations, Wholesale Stores/Licensee Service Centers (LSCs) and an online E-Commerce Store. Each of these store types serves a distinct function – ranging from public retail and licensee fulfillment to education, special product releases, and bulk distribution.

The Department of the Auditor General's authority to examine PLCB store operations is derived from Section 306 of the Pennsylvania Liquor Code (47 P.S. § 3-306).

# Finding No. 1 – Tax-Exempt Sales - Improper Documentation

# **Condition**

Our examination of the store's tax-exempt sales disclosed that it was not in compliance with PLCB Tax-Exempt Sales procedures and the Revenue Code regarding required documentation. We examined 4 invoices for tax-exempt sales and found the following documentation discrepancies:

<u>Date</u>	Invoice Number	Total <u>Price</u>	<u>Discrepancy</u>
			REV-1220 not dated at time of
09/03/2025	00801001048120250903	\$41.98	purchase
			REV-1220 not dated at time of
02/06/2025	00801001883820250206	\$39.98	purchase
			REV-1220 not dated at time of
12/07/2024	00801001872120241207	\$19.99	purchase
			REV-1220 not dated at time of
10/18/2024	*00801001075020241018	\$145.70	purchase

<sup>\*</sup>Tax-Exempt number not listed correctly

#### Criteria

The Revenue Code, 61 Pa. Code § 32.2(b) states, in part, a seller who accepts an exemption certificate in good faith is relieved of the sales tax liability. The seller is to retain physical possession of the certificate.

PLCB's Tax Exempt Sales Policies, BRO-0052 and BRO-0052.1, effective January 18, 2021, state that a purchaser must present a valid Tax-Exempt certificate, REV-1220, for <u>each</u> purchase, the certificate must be signed and dated by the purchaser at the time of purchase, and the completed certificate must be attached to the store copy of the invoice and filed accordingly. For purchases exceeding \$200 or more, purchasers claiming exemption from sales tax shall also complete REV-1715 Declaration of Sales Tax Exemption and a signed, original REV-1220 and REV-1715 is to be retained by the store.

# **Cause**

Store management failed to establish adequate internal control procedures to ensure that the store clerks followed the PLCB Tax-Exempt sales procedures.

# Finding No. 1 – (Continued)

# **Effect**

As a result of the store not complying with PLCB tax-exempt sales procedures, the store may be providing tax exemptions to customers that should not be receiving them, which results in a loss of revenue to the Commonwealth. Additionally, non-compliance with the Revenue Code could result in the PLCB being liable for the tax that was exempted.

# Recommendation

We recommend that store management take appropriate action to ensure that its employees follow the PLCB procedures for tax-exempt sales, correct the PLCB POS when necessary, and comply with the Revenue Code's documentation requirements.

# **Management Response**

The Manager indicated that he agreed with the findings and had all personnel read the tax-exempt procedures and sign off that they understand the procedures. A tax-exempt job aid was filed for reference when needed.

#### **Examiner's Conclusion**

Compliance along with any subsequent corrective action taken will be subject to verification in the subsequent examination.

# Finding No. 2 – Tax-Exempt Sales – Incorrect Classification

# **Condition**

Our examination of the store's tax-exempt sales records disclosed it was not in compliance with PLCB Tax-Exempt Sales procedures. During the current examination period we examined four tax-exempt sales invoices for charitable organizations and discovered that one was incorrectly classified as Type D, rather than Type B, in the PLCB Point of Sale (POS) system. Since the customer is not a PLCB licensee and the PLCB POS had the charitable organization incorrectly classified as a Type D, the customer received an unallowable 10% licensee wholesale discount totaling \$14.58 in addition to the allowable tax-exemption.

# **Criteria**

PLCB's BRO-0052.1 Section III A, Store Process and Procedures, indicates that employees at the store are to receive and review the REV-1220 to determine if the customer is classified as a Type B or D exemption, defined as follows:

Exemption Type B without a Liquor License, issued to religious organizations, volunteer fire fighter organizations, non-profit education institutions, and charitable organizations.

Exemption Type D with a Purchase Permit issued to United States government areas subject to the jurisdiction of the Federal Government, Pennsylvania government, political subdivisions and foreign governments including ambassadors, ministers, and consular officers.

If the customer does not hold a PLCB license or permit, the customer is permitted to receive a sales tax exemption. If the classification in the PLCB POS is incorrectly listed as a Type D, the store employee should correct the improper classification, so the licensee does not receive or continue to receive an improper discount.

# **Cause**

Store management failed to establish adequate internal control procedures to ensure that store employees follow procedures and make corrections to the POS when needed so only allowable discounts are provided.

# Finding No. 2 – (Continued)

# **Effect**

As a result of the store not complying with PLCB procedures and ensuring the tax-exempt organization is correctly classified in the POS, the store improperly provided a licensee's wholesale discount which resulted in loss of revenue to the PLCB.

# **Recommendation**

We recommend that store management take appropriate action to ensure that its employees follow the PLCB procedures for customers that are not licensees but are tax-exempt customers and correct the PLCB POS when necessary so customers are not receiving a licensee's 10% wholesale discount.

# **Management Response**

The Manager stated that he agreed with the findings and had all personnel read the tax-exempt procedures and sign off that they understand the procedures. A tax-exempt job aid was filed for reference when needed.

# **Examiner's Conclusion**

Compliance along with any subsequent corrective action taken will be subject to verification in the subsequent examination.

# COMMONWEALTH OF PENNSYLVANIA PENNSYLVANIA LIQUOR CONTROL BOARD FINE WINE AND GOOD SPIRITS STORE 0801 REPORT DISTRIBUTION LIST

This report was initially distributed to the following:

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